



MACARTHUR
Lady Funerals



COVID-19
PRECAUTIONS

During this uneasy time, Macarthur Lady Funerals are committed to continue caring for and assisting families who have suffered the loss of a loved one.

We are also committed to ensuring the safety of our families and our staff by complying with all government health regulations and are constantly receiving updates as to any changes in these regulations that are applicable to our industry through the Cemeteries, Crematoriums and the Funeral Directors Association.

We are implementing measures to enable us to continue assisting families in a respectful and understanding manner.

- 1. Our Consultants will no longer be attending family homes for arrangements**
- 2. All funeral arrangements and viewings will be conducted in our office at 1/9 Samantha Place, Smeaton Grange where the social distancing regulation of 4m2 will be adhered to. Anyone entering our office will be asked to wash hands with hand sanitiser provided.**
- 3. A maximum of 2 family members to be in attendance for any funeral arrangement held in our office.**
- 4. As per government regulation there is to be a maximum of 10 people in attendance at a funeral service, including minister and funeral staff.**
- 5. Free webcasting and recording of funeral service is available at specific venues.**

We appreciate your assistance and cooperation in complying with government regulation and thank you for your understanding.

Please do not hesitate to contact our office if you have any questions regarding any of the information contained above.

Warm Regards
Ann-Narelle Tattam
Macarthur Lady Funerals
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